

HEALTH, ENERGY AND DIRECTION COACHING SERVICES, LLC

Policies, Terms and Conditions

The Complete C.A.R.E. Code GROUP COACHING Program

This document was last updated on February 07, 2022

[PRIVACY POLICY](#) (link)

MEDICAL DISCLAIMER

Health, Energy and Direction Coaching Services, LLC is not providing health care, medical or nutrition therapy services and will not diagnose, treat or cure in any manner whatsoever, any disease, condition or other physical or mental ailment of the human body. We are not acting in the capacity of a doctor, licensed dietician-nutritionist, psychologist or other licensed or registered professional. Our services complement and support those of your primary care providers and previously mentioned healthcare professionals. They do not, in any way, replace them.

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WARRANTY DISCLAIMER

This Website and the materials and products on this Website are provided “as is” and without warranties of any kind, whether express or implied. To the fullest extent permissible pursuant to applicable law, The Wellness Business Hub. disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose and non-infringement. The Wellness Business Hub. does not represent or warrant that the functions contained in the Website will be uninterrupted or error-free, that the defects will be corrected, or that this Website or the server

that makes the Website available are free of viruses or other harmful components. The Wellness Business Hub. does not make any warranties or representations regarding the use of the materials in this Website in terms of their correctness, accuracy, adequacy, usefulness, timeliness, reliability or otherwise.

LIMITATION OF LIABILITY

Health, Energy and Direction Coaching Services, LLC shall not be liable for any special or consequential damages that result from the use of, or the inability to use, the materials on this Website or the performance of the products, even if The Wellness Business Hub. has been advised of the possibility of such damages.

FOR EDUCATIONAL AND INFORMATIONAL PURPOSES ONLY

The information provided in or through this Website is for educational and informational purposes only and solely as a self-help tool for your own use.

PERSONAL RESPONSIBILITY

You aim to accurately represent the information provided to us on or through our Website. You acknowledge that you are participating voluntarily in using our Website and that you are solely and personally responsible for your choices, actions and results, now and in the future. You accept full responsibility for the consequences of your use, or non-use, of any information provided on or through this Website, and you agree to use your own judgment and due diligence before implementing any idea, suggestion or recommendation from our Website to your life, family or business.

CODE OF CONDUCT

You may not use The Complete C.A.R.E. Code program for any illegal or unauthorized purpose. In addition to the laws of the State of Massachusetts, USA, you also agree to comply with all local laws that apply to your use of the Website. You may not use the Website, Online Community Group, or Online

LIVE Coaching Calls in any manner which could disable, overburden, damage, or impair the Website(s), or interfere with any other party's use and enjoyment of the Website(s). You agree that you are responsible for your own conduct and communications while using the Website(s) and for any consequences of that use. You agree that when using the Website(s), you will not post or upload any inappropriate, promotional, defamatory, destructive, obscene, or unlawful content; defame, abuse, harass, or otherwise violate the legal rights (such as rights of privacy and publicity) of others or upload dangerous or harmful files. Health, Energy and Direction Coaching Services, LLC reserves the right to remove individuals from our community in instances of misconduct.

NO GUARANTEES

Health, Energy and Direction Coaching Services, LLC is to support and assist you in reaching your own goals, but your success depends primarily on your own effort, motivation, commitment and follow-through. Health, Energy and Direction Coaching Services, LLC cannot predict and does not guarantee that you will attain a particular result, and you accept and understand that results differ for each individual. Each individual's results depend on his or her unique background, dedication, desire, motivation, actions, and numerous other factors. You fully agree that there are no guarantees as to the specific outcome or results you can expect from using the information you receive on or through this Website.

PURCHASES AND SUBSCRIPTIONS

If you wish to purchase any product or service made available through the Website ("Purchase"), you may be asked to supply certain information relevant to your Purchase including, without limitation, your name, phone number, email address, physical address, credit card information and geographic location. Please view our Privacy Policy for more information on how we use your personal information. Some parts of the Service may be billed on a subscription basis as outlined on the sales and check out pages of

the product. If a subscription payment plan is offered/chosen, you will be billed in advance on a recurring basis as per the subscription agreement.

INDEMNIFICATION AND RELEASE OF CLAIMS

You hereby fully and completely hold harmless, indemnify and release Health, Energy and Direction Coaching Services, LLC and any of its agents, consultants, affiliates, team members, joint venture partners, employees, shareholders, directors, staff, team members, or anyone otherwise affiliated with the business from any and all causes of action, allegations, suits, claims, damages, or demands whatsoever, in law or equity, that may arise in the past, present or future that is in any way related to our Website.

NO ENDORSEMENT

References or links in our Website to the information, opinions, advice, programs, products or services of any other individual, business or entity does not constitute our formal endorsement. Health, Energy and Direction Coaching Services, LLC is merely sharing information for your own self-help. Health, Energy and Direction Coaching Services, LLC is not responsible for the Website content, blogs, e-mails, videos, social media, programs, products and/or services of any other person, business or entity that may be linked or referenced in our Website. Conversely, should our Website link appear in any other individuals, businesses or entities Website, program, product or services, it does not constitute our formal endorsement of them, their business or their Website either.

VARIATION

Health, Energy and Direction Coaching Services, LLC shall have the right in its absolute discretion at any time and without notice to amend, remove or vary the Services and/or any page of this Website or program materials.

COMPLAINTS

Health, Energy and Direction Coaching Services, LLC offers support to our clients and a complaints handling procedure which we will use to try to resolve disputes when they first arise, with a solution that is mutually agreeable to both the client and Health, Energy and Direction Coaching Services, LLC. Please let us know if you have any complaints or comments at laura@headcoachlaura.com

SEVERABILITY

If any provision of these Terms is found to be unenforceable or invalid under any applicable law, such unenforceability or invalidity shall not render these Terms unenforceable or invalid as a whole, and such provisions shall be deleted without affecting the remaining provisions herein.

ENTIRE AGREEMENT

These Terms, including any legal notices and disclaimers contained on this Website, constitute the entire agreement between Health, Energy and Direction Coaching Services, LLC. and you in relation to your use of this Website, and supersede all prior agreements and understandings with respect to the same.

By using our Website you are agreeing to all parts of the above Disclaimer. If you have any questions about this Disclaimer, please contact laura@headcoachlaura.com

REFUND POLICY

If after you complete the first two weeks of the program (Module 1 and the first week of Module 2) you are not completely satisfied, you may apply for a partial refund. The following conditions apply:

- ☐ You must have completed **all** action steps in both weeks and share proof of the same with completion of all supporting documents from the program action steps.
- ☐ You must have attended at least one LIVE Group Coaching Call.

- ☐ Application for refund must be received no later than day 15, counted from the 1st day you were given access to the program.
- ☐ Partial refund means a refund for the unused portion of the program.

DECLINED PAYMENT

For a payment plan (if one is offered)

In the event of a declined payment from your credit card, you will receive an email notification and a 3 day period to re-submit payment. If payment is not re-submitted, you will be withdrawn from the program until the account is brought up to date.

If you pay in full prior to the program start

In the event of a declined payment from your credit card, you will receive an email notification to request immediate re-submission of payment. Program access will begin when payment has been received.

ACCESS TO PROGRAM COMPONENTS

- ☐ You will have ongoing access to the free Community Facebook Group.
- ☐ You will have access to the program-specific paid Complete C.A.R.E. Code Facebook Group for the duration of your program (12 weeks). This includes the once a week Group Coaching Calls.
- ☐ You will have access to the recorded program content (not including recorded Group Coaching Sessions) for up to 6 months.

OFFICE HOURS | Customer Service

Health, Energy and Direction Coaching Services, LLC can be reached via email for customer service/support at any time. Responses will be addressed weekdays from 8-4pm EST.

laura@headcoachlaura.com